



PPA Internet Survey

May 6, 2019

31

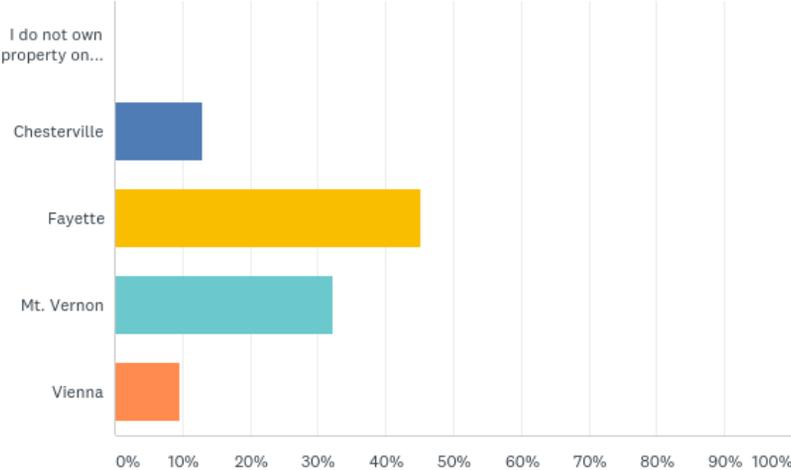
Total Responses

Date Created: Friday, April 26, 2019

Complete Responses: 31

Q1: Do you own property on Parker Pond? If "yes," in what town is your property located?

Answered: 31 Skipped: 0



Q2: Please tell us the name of your street.

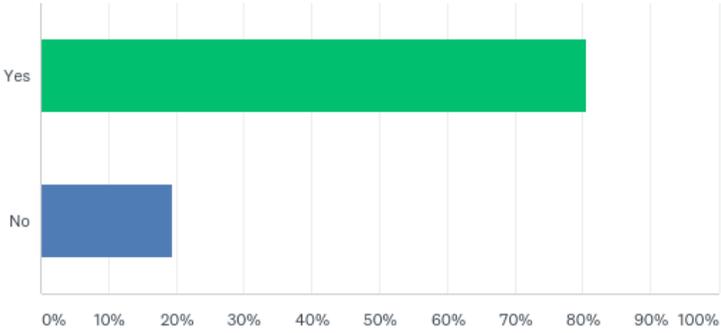
Answered: 31 Skipped: 0

<u>Street</u>	<u>No. of Responses</u>
Beal Rd	1
Birch Road	1
Diller Line Road	2
Dolloff Woods Rd	1
Fellows Cove Rd	4
Fellows Farm Rd	3
Fellows Farm Rd North	1
Fellows Farm Rd South	1
Foxfire Rd	5
Grants Point Road	2
Hill Top Road	1
Ithiel Gordon Road	3
Kirk Road	1
Quimby Lane	3
Sunrise Hill Riad	1
Walter Green Rd	1
White Pine Cove	1

Note: One respondent reported two streets

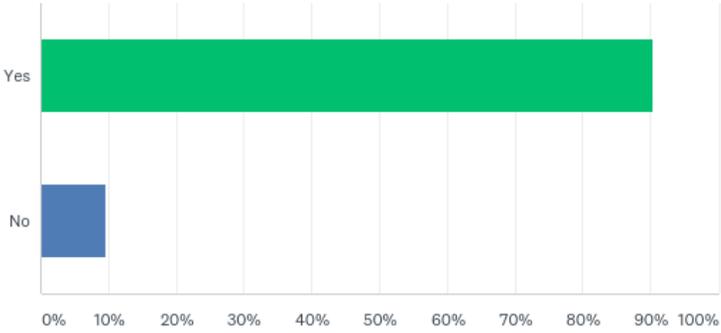
Q3: Does your property currently have an internet connection?

Answered: 31 Skipped: 0



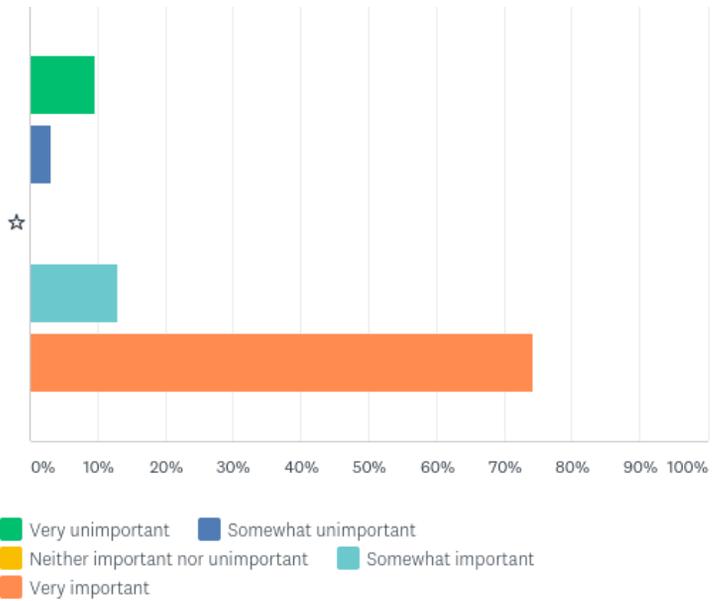
Q4: Are you used to having and using Broadband service at another home or previously before you moved to Parker Pond?

Answered: 31 Skipped: 0



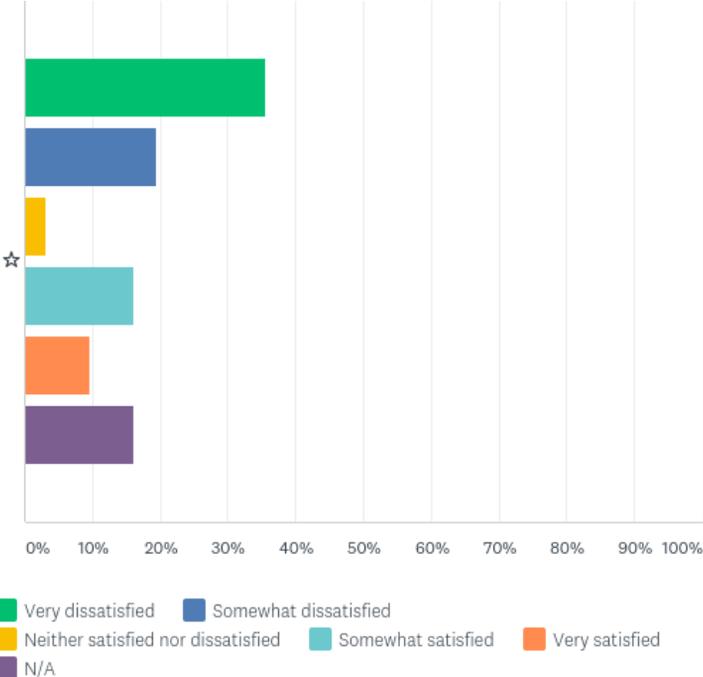
Q5: Please tell us how important is it for you to have good internet access at your property on a scale of 1 to 5, where 1 star means "very unimportant," and 5 stars means "very important."

Answered: 31 Skipped: 0



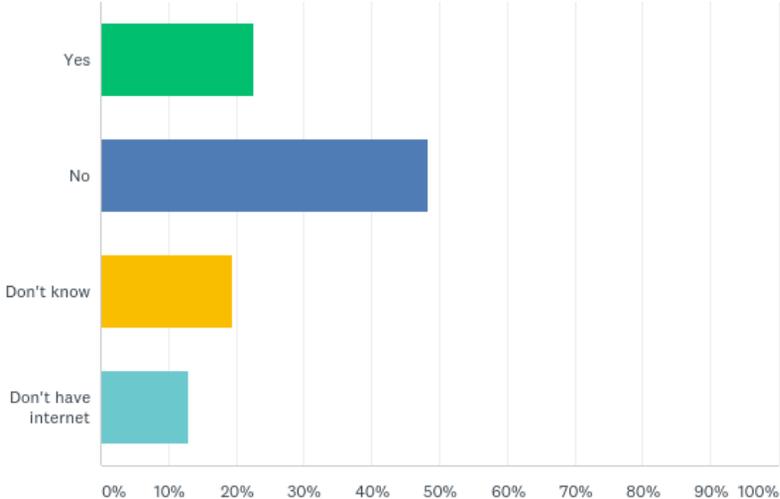
Q6: If you do not currently have internet access, please check "N/A." If you do have an internet connection, please indicate how satisfied you are with your current internet connection where 1 star means "very dissatisfied," and 5 stars means "very satisfied."

Answered: 31 Skipped: 0



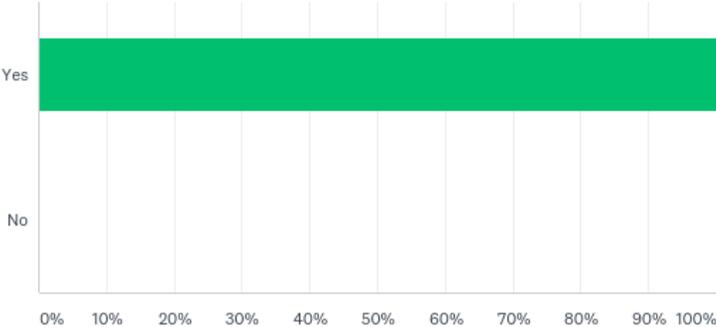
Q7: NOTE: "Broadband" is an internet connection that is fast enough to support multiple users at the same time with such data-intensive activities as streaming movies, (e.g., Netflix), or video communications (e.g., Skype or FaceTime). The Federal Communications Commission (FCC) defines broadband as an internet connection that has a download speed of greater than or equal to 25 megabits per second (mps) and an upload speed of greater than or equal to 3mps. Does your internet connection qualify as "broadband" according to the FCC definition?

Answered: 31 Skipped: 0



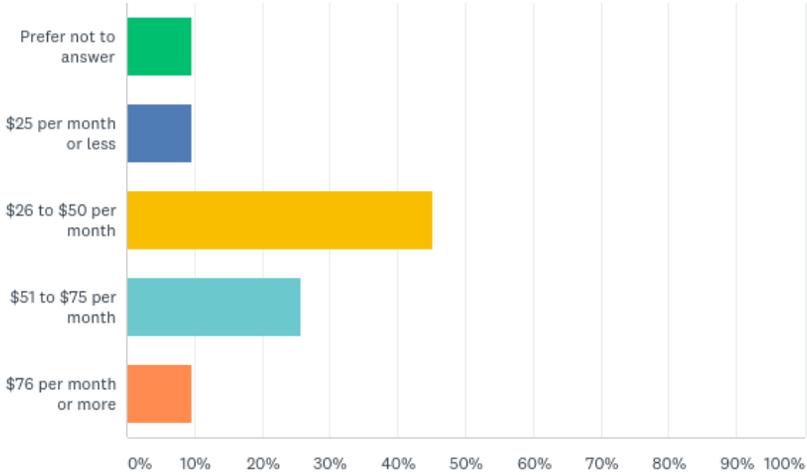
Q8: If your answer to Question 4 was "no," -- i.e., you don't have broadband internet -- would it be valuable to you to have a fast (broadband) internet connection to your home on Parker Pond?

Answered: 24 Skipped: 7



Q9: How much would you be willing to pay per month for broadband internet service ONLY? (do not consider costs for TV or phone)

Answered: 31 Skipped: 0



Q10: Comments

- High speed Internet is extremely important especially if we want to attract younger people to our region and state. Right now, the US lags behind most modern countries for Internet speed. Lastly, cellular reception is not very good at my home on Ithiel Gordon Road so I rely on the Internet to make all of my phone calls through in addition to other things like streaming television and general web browsing.
- We moved to Fellows Cove Rd. on Parker Pond in March, 2000. Within 3 months we had "high speed" internet service (1-2 Mbps) which has since improved to 4 Mbps. We came from Readfield where we had dial-up 56 kbps service. Needless to say, we found 1-2 Mbps a big improvement. We would like to have higher speed service but we're not willing/able to pay substantially more than we're paying now.
- We have excellent broadband thru Fairview communications for which we pay \$48/month. Obviously, getting it cheaper would be nice. The internet connection is terrific; wish we had better cell service...although since the broadband is so good, we use SKYPE and Facetime for calls and that works fine too (in the house). Thank you!
- We get DSL service from Consolidated in summer when we are there, but turn off the phone when we are not there. We simply cannot get TV due to our location, so we use our Computer to get PBS passport, when we subscribe.

Q 10: Comments (continued)

- The internet service on Foxfire road is of major importance for 2 main reasons – safety information regarding access to emergency organizations and commerce opportunities.
- We appreciate the Mt. Vernon Broadband Committee's efforts to achieve success in getting Broadband in our area. This will greatly enhance our experience. It also is significant for me to be able to conduct business through fast Broadband connections while I am at my property. Thank you in advance!
- We have horrible internet access up in Maine. When we are out on the water our service is pretty decent but pretty bad service at the camp. Thanks for attempting to address this issue.
- We have a very slow internet connection that is constantly going down.
- ...I see this as a very important issue for year-round residents and also summer homes as well.*
- Daughter and son-in-law who will inherit camp would spend more time there if they had broadband—they are self-employed and depend on it. As aging parents, we depend on it to stay tuned in to our support network
- Thank you for doing this. We need better internet!

*Deleted personal offer to assist Committee

Detailed Survey Statistics

Q1: Do you own property on Parker Pond? If "yes," in what town is your property located?

Answered: 31 Skipped: 0

ANSWER CHOICES	RESPONSES	
I do not own property on Parker Pond (please do not complete this survey)	0.00%	0
Chesterville	12.90%	4
Fayette	45.16%	14
Mt. Vernon	32.26%	10
Vienna	9.68%	3
Total Respondents: 31		

Q3: Does your property currently have an internet connection?

Answered: 31 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	80.65%	25
No	19.35%	6
Total Respondents: 31		

Q4: Are you used to having and using Broadband service at another home or previously before you moved to Parker Pond?

Answered: 31 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	90.32%	28
No	9.68%	3
Total Respondents: 31		

Q5: Please tell us how important is it for you to have good internet access at your property on a scale of 1 to 5, where 1 star means "very unimportant," and 5 stars means "very important."

Answered: 31 Skipped: 0

	VERY UNIMPORTANT	SOMEWHAT UNIMPORTANT	NEITHER IMPORTANT NOR UNIMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	9.68% 3	3.23% 1	0.00% 0	12.90% 4	74.19% 23	31	4.39

Q6: If you do not currently have internet access, please check "N/A." If you do have an internet connection, please indicate how satisfied you are with your current internet connection where 1 star means "very dissatisfied," and 5 stars means "very satisfied."

Answered: 31 Skipped: 0

	VERY DISSATISFIED	SOMEWHAT DISSATISFIED	NEITHER SATISFIED NOR DISSATISFIED	SOMEWHAT SATISFIED	VERY SATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
☆	35.48% 11	19.35% 6	3.23% 1	16.13% 5	9.68% 3	16.13% 5	31	2.35

Q7: NOTE: "Broadband" is an internet connection that is fast enough to support multiple users at the same time with such data-intensive activities as streaming movies, (e.g., Netflix), or video communications (e.g., Skype or FaceTime). The Federal Communications Commission (FCC) defines broadband as an internet connection that has a download speed of greater than or equal to 25 megabits per second (mps) and an upload speed of greater than or equal to 3mps. Does your internet connection qualify as "broadband" according to the FCC definition?

Answered: 31 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	22.58%	7
No	48.39%	15
Don't know	19.35%	6
Don't have internet	12.90%	4
Total Respondents: 31		

Q8: If your answer to Question 4 was "no," -- i.e., you don't have broadband internet -- would it be valuable to you to have a fast (broadband) internet connection to your home on Parker Pond?

Answered: 24 Skipped: 7

ANSWER CHOICES	RESPONSES	
Yes	100.00%	24
No	0.00%	0
Total Respondents: 24		

Q9: How much would you be willing to pay per month for broadband internet service ONLY? (do not consider costs for TV or phone)

Answered: 31 Skipped: 0

ANSWER CHOICES	RESPONSES	
Prefer not to answer	9.68%	3
\$25 per month or less	9.68%	3
\$26 to \$50 per month	45.16%	14
\$51 to \$75 per month	25.81%	8
\$76 per month or more	9.68%	3
TOTAL		31